

## **Homeowner Manual:**

by Pfeifer Homes, Inc.

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- 2. Carol Smith, A National Customer Relations Expert
- 3. Home Builders Association of Greater Kansas City
- 4. Our office Staff

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Dear,

Congratulations on your decision to purchase a new home from Pfeifer Homes, Inc. We share your excitement about your new residence and look forward to having you work with us during construction of your new home.

The Pfeifer Homes, Inc. Homeowner Manual has been designed to assist you during and after the purchase of your home. The information presented here will answer many questions and make this exciting time easier by preparing you for each step of your new home experience. In addition to guiding you through the process of purchasing and building, this manual provides you with maintenance guidelines and a description of our limited warranty program, component by component.

Please take time to review this material thoroughly. We suggest that you bring this manual to all meetings. As we progress, you will add items to it. When complete, your manual will provide a useful record of information about your new home.

If you need clarification or additional details about any topic discussed, please give us a call. We are delighted to welcome you as part of the Pfeifer Homes family and are always ready to serve you.

Sincerely,

Pfeifer Homes, Inc.